



## *City of Mascoutah*

*3 West Main Street  
Mascoutah, IL 62258  
(618) 566-2964  
(618) 566-4897, fax*



April 14, 2010

To Whom It May Concern:

This letter is written to recognize the superior services and recommend Kris Johnson-Oster with Baugher Financial & Associates as your health, dental, and life insurance broker. Kris has assisted the City of Mascoutah for several consecutive years in saving money while providing employee's with the best possible insurance. She reviews the City's needs annually and proposes several options at renewal time.

Throughout the year, Kris is always willing not only to assist administratively but she assists every individual when contacted, and promptly! Kris certainly has taken the initiative to offer the City of Mascoutah and the employees far more than anyone could expect. Her expertise and presentation are professional, trustworthy, and highly commendable. Kris has excellent customer service skills.

The City of Mascoutah will continue to do business with Kris and the staff at Baugher Financial because of their integrity and genuine concern for customers. I highly recommend Kris and the staff at Baugher Financial; all truly willing to help and serve.

Sincerely,

Lynn Weidenbenner  
Finance Coordinator